

Support & Service PLUS PACKAGE

Specialist Support



Onsite Support



Complete Cover



You Stay Cleaning



Our plus package gives you all the peace of mind of our standard service and support plus all the below:

Specialist Support When You Need It Most

From the initial call you'll be in contact with a specialist FloorCare customer care agent.

Onsite Support Within 48 Hours

If a problem should occur, one of our expert team will be with you within 48 hours to get you up and running again.

Complete 3 Year Cover, No Small Print

Our plus cover gives you peace of mind for the 3 year period, all parts and labour is included.

No Excuses, We'll Keep You Cleaning

In the event that we're unable to fix your machine on site, we'll provide you with a similar machine.