

Free 5 year guarantee Register your guarantee at www.dysonairblade.com



### THANK YOU FOR CHOOSING TO BUY A DYSON AIRBI ADE V<sup>TM</sup> HAND DRYFR

DYSON CUSTOMER CARE

Your Dyson hand dryer is covered for 5 years from the date of purchase, subject to the terms of the limited guarantee.

Register your guarantee now at www.dysonairblade.com

If you have any questions about your hand dryer, call the Dyson Helpline with your serial number and details of where and when you bought the unit.

Note your serial number here for future reference.	

Your serial number can be found on your rating plate which is behind the grille on the side of the hand dryer, on a registration sheet in the box, and also on an information sticker on the front of the unit when it is unpacked.



This illustration is for example purposes only.

#### WARNING

A comprehensive installation guide is enclosed with the hand dryer packaging. This contains detailed information on the correct installation of the unit, which MUST be adhered to completely, including routing of electrical cables. Damage caused by incorrect installation is not covered by your augrantee. Installation MUST be by a qualified electrician.

The instructions in this manual and the installation guide must be followed completely, as failure to do so may result in incorrect operation, damage to property and/or personal injury.

Dyson will not be held liable for any damage to property or personal injury, or any loss of business or revenue, if you, your staff, your installer or service engineers have not followed the instructions given in this manual and the installation guide.

#### IMPORTANT SAFETY INSTRUCTIONS

BEFORE INSTALLING OR USING THIS UNIT READ ALL INSTRUCTIONS AND CAUTIONARY MARKINGS IN THIS MANUAL AND THE INSTALLATION GUIDF

#### ↑ WARNING

#### TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS. OBSERVE THE FOLLOWING:

- This unit is not intended for use by persons (including children) with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the unit by a person responsible for their safety.
- Do not allow the hand dryer to be used for any purpose other than drying hands. Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.
- Before servicing, switch the power off at the service panel. Ensure the switch is locked to prevent the power from being switched on accidentally. If the means of switching off the power cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
- Children should be supervised to ensure that they do not play with the unit.
- Do not use any jetwash equipment for cleaning on or near this unit.



#### CAUTION

Your hand dryer should be located indoors. Operating temperature range 0°C (32°F) to 40°C (104°F). To reduce the risk of fire or electric shock, do not expose the internal mechanisms/components of this unit to moisture.

#### READ AND SAVE THESE INSTRUCTIONS

#### LOOKING AFTER YOUR HAND DRYER

#### **HOW TO USE**

- Place your hands beneath the hand dryer and it will start automatically, creating sheets of air to scrape water from your hands.
- Move your hands backwards and forwards slowly through the air, turning them over so both back and front are exposed to the airflow.

#### TROUBLESHOOTING GUIDE

Problem	Action
The hand dryer fails to start.	Check fuse/circuit breaker is working and that the power supply is connected. Turn the unit on and off.
The hand dryer sometimes cuts out when in use but resumes operation after a period of time.	Check the air inlets are clean and free of dust. If the air inlets are dusty or dirty simply remove the dust or debris with a soft cloth.
The dry time of the hand dryer has increased.	Inspect the air inlets for dust and remove.
The air flow from the hand dryer is running hotter than usual.	Inspect filter and change if required.

If you have any further questions please contact the Dyson Helpline.

#### **CLEANING**

The hand dryer should be cleaned daily.

Follow these 3 simple steps to ensure the unit performs to its best and remains hygienic. Using the wrong cleaning method or product may invalidate your auarantee.

- 1. Wipe all surfaces with a soft cloth and non-abrasive cleaner.
- 2. Clean the air inlets on the side REGULARLY.
- Clean the floor and wall beneath and around the unit.
   This may be required more regularly in high use areas.

#### **GENERAL ADVICE**

All cleaning chemicals should be used exactly as indicated by the manufacturer's instructions (including appropriate dilution).

If a cleaning product is left on the machine for too long, a film will form.

This may reduce the effectiveness of the anti-bacterial surfaces.

Any chemicals intended for use should first be tested on an inconspicuous area to confirm suitability.

Aside from cleaning chemicals, care should be taken to avoid any harmful fluids from coming into contact with the unit, in particular oils and alcohol-based products.

#### **CHEMICAL GUIDELINES**

Many professional cleaning chemicals can be used. The following are some that are harmful to the unit and should not be used. **Use of these will invalidate your guarantee**.

Do not use:

Alcohol-acid mixes

Alcohol

Solvent /oil-based products

Quaternary ammonium

Alkali-bleach mixes

Foamina ingredients

Bleach or abrasive cleaners

Do not pressure wash

#### WATER GUIDELINES

This hand dryer has an IP24 certification.

Use of pressure washers can force water inside the casing. Water damage caused by incorrect cleaning will invalidate your guarantee.

#### FILTER MAINTENANCE

Regularly check the air inlets to ensure that they are free from dust and debris. Simply wiping the inlets with a soft cloth should be sufficient to remove dust and debris.

If the air inlets get clogged, further cleaning or a filter change might be required. If required for high usage environments, a Dyson filter change kit provides everything needed to change your unit's HEPA filter on site. Contact the Dyson Helpline on the number on the back cover of this manual for more information.

Filter cleaning or replacement for your hand dryer can be carried out by carefully following the instructions given in the filter change kit. If in any doubt, consult a aualified electrician or contact the Dyson Helpline for support.

#### **DISPOSAL INFORMATION**

Dyson products are made from high grade recyclable materials. Please dispose of this product responsibly and recycle where possible.

### PLEASE REGISTER AS A DYSON AIRBLADE V™ HAND DRYER OWNER

To help us ensure you receive prompt and efficient service, please register your unit at www.dysonairblade.com

This will register your guarantee, confirm ownership of your Dyson unit in the event of an insurance loss, and enable us to contact you if necessary.

You will need your serial number, which is on the rating plate behind the grille on the side of the unit, on a registration sheet in the box and also on an information sticker on the front of the unit when it is unpacked.

Please ensure all instructions and guidance in this operating manual and the installation guide are adhered to or your guarantee may be invalidated.

#### YOUR GUARANTEE

Terms and Conditions of the Dyson 5 year guarantee.

If you have registered your unit online, your guarantee will start from the date of purchase. Please retain your proof of purchase. If you do not have your proof of purchase, your guarantee will start 90 days after the date of manufacture, according to Dyson's records.

Where this unit is sold within the EU, this guarantee will only be valid (i) if the unit is installed and used in the country in which it was sold or (ii), if the unit is installed and used in Austria, Belgium, France, Germany, Ireland, Italy, Netherlands, Spain or the United Kingdom and the same model as this unit is sold at the same voltage rating in the relevant country.

Where this unit is sold outside of the EU, this guarantee will only be valid if the unit is used in the country in which it was sold.

## WHAT IS COVERED 5 YEAR GUARANTEE

All factory parts of your hand dryer are guaranteed against original defects, material and workmanship when used in accordance with the owner's manual and installation guide for a period of 5 years from the start of your guarantee. Please call the Dyson Helpline for more information.

Where Dyson determines that the main body assembly needs replacement, Dyson will send a replacement to be fitted by the customer on site. The customer will need to return any defective parts to Dyson using the pre paid postage box provided.

Any replaced parts must be returned to Dyson or an administration fee will be levied.

Where a filter change is required, Dyson will provide a filter change kit to be installed on site by the customer.

- Any parts which are returned and replaced by Dyson will become the property of Dyson.
- The replacement of any part of your unit under guarantee will not extend the period of guarantee.
- The guarantee provides benefits which are additional to and do not affect any statutory rights you may have as a consumer.

#### WHAT IS NOT COVERED

Dyson does not guarantee the repair or replacement of a product as a result of:

- Accidental damage, faults caused by negligent use or care, unintentional or deliberate misuse, neglect, vandalism, careless operation or handling of the unit which is not in accordance with the operating manual.
- Use of parts not assembled or installed in accordance with the instructions of Dyson.
- Use of parts and accessories which are not genuine Dyson components.
- Faulty installation, or installation that does not precisely follow the installation instructions supplied by Dyson (except where installed by Dyson).
- Repairs or alterations carried out other than in accordance with instructions by Dyson.
- Damage from external sources such as transit, weather, electrical outages or power surges.
- Normal wear and tear (e.g. fuse, etc.).

- Damage caused by cleaning which is not in line with the instructions in this
  manual: for example, cleaning with chemicals or products listed as harmful to
  the unit.
- Damage caused by water ingress due to cleaning or treatment prohibited in this manual.
- Any electrical, flooding or structural damage, or any loss of business or revenue as a result of product failure.

If you are in any doubt as to what is covered by your guarantee, please contact Dyson (details on the back cover).

#### **ABOUT YOUR PRIVACY**

- Your information will be held by Dyson Limited and its agents for promotional, marketing and servicing purposes.
- If your details change, if you change your mind about any of your marketing preferences or if you have any queries about how we use your information, please contact Dyson Limited.
- For more information on how we protect your privacy, please see our privacy policy on the Dyson website.



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### **Dyson Customer Care Helpline**

UK 0800 345 7788

ROI 01 401 8300

AU 1800 426 337

NZ 0800 397 667

SG 7000 435 7546



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